



IDENTITY CRIME VICTIM'S NOTIFICATIONS

- Advise the victim to keep a log of all conversations related to the crime and keep all correspondences related to the crime. This can be used as part of the victim impact statement during any subsequent court proceeding.
- Advise victim to obtain a free credit report from <http://www.ftc.gov/freereports> to check for additional fraud.
- Advise the victim to cancel any fraudulent or compromised accounts. The victim must immediately close and dispute any unauthorized accounts whether those are credit card or charge accounts. The Federal Trade Commission (FTC) developed an "ID Theft Affidavit" that is accepted by many banks, creditors, other businesses and the credit bureaus. Direct the victim to <http://www.consumer.ftc.gov/features/feature-0014-identity-theft> for a copy.
- Advise the victim to place a fraud alert on his or her credit report. The victim should contact one of the three credit bureaus to report the crime and place a fraud alert on his or her credit report: Equifax (800) 525-6285, www.equifax.com; Experian (888) 397-3742, www.experian.com; or TransUnion (800) 680-7289, www.transunion.com. Explain to the victim that once he or she places a fraud alert, he or she is entitled to free copies of his or her credit report.
- Advise the victim to visit the FTC's website and complete the FTC consumer complaint form at <http://www.consumer.ftc.gov/features/feature-0014-identity-theft>. Explain that the FTC is responsible for receiving and processing complaints from people who believe they may be victims of identity crime. The FTC provides informational materials to people impacted by identity crime and refers complaints to appropriate entities, including the major credit reporting agencies and law enforcement. Advise the victim to contact the FTC's Identity Theft Hotline at 1-877-IDTHEFT (1-877-438-4338) to receive telephone counseling from specially trained personnel to help them resolve credit-related problems that may result from the misuse of their identities. If the crime involves regular mail services, recommend that the victim contact the U.S. Postal Inspection Service at: <https://postalinspectors.uspis.gov/contactus/filecomplaint.aspx>

<http://www.onguardonline.gov>

<http://www.ftc.gov>

<http://www.gethuman.com>